

# *Absolute Dream Limousines, Inc.*



## **“Experience the Elegance”**

**15146 South Cicero Avenue Oak Forest, Illinois 60452**

**(708) 535-7400 (773) 586-7513 Fax (708) 586-5545 LimoDan57@gmail.com**

**We are proud to be the original home of the White Wedding Trolleys in Chicagoland.**

**We have the newest Limo Buses and Trolleys, and the only ones that are built strictly for weddings.**

Hello!

And thanks for downloading our Wedding Information Packet. With this package you can choose the vehicle that best suits your needs for your upcoming event.

We are the original Home of the White Wedding Trolleys. The newest fleet of Trolleys built specifically for weddings.

We are the ONLY limousine service in Chicagoland that owns and operates all of their own specialty limousines.

Check out the pictures below of our incredible, one-of-a-kind Trolleys and Limo Buses.

Absolute Dream Limousines is a family owned and operated business, since 1983, that serves all of Chicago and its suburbs . We pride ourselves in delivering the greatest possible service at a fair price.

If you have selected your limousines, have your date and time, please reserve your limousines now to ensure they will be available. We accept reservations up to 24 months in advance.

Call our main office in Oak Forest at (708)535-7400, or fill out the attached reservation form. We will confirm your reservation via email, usually within hours. Let us know if you have any special needs, color themes, favorite beverages, and such. We work hard to make your day special!

Sincerely,

Dan Baxter

*Absolute Dream Limousines, Inc.*

PS. We offer discounted packages if you book more than one event. We can save you money with Bachelor and +Bachelorette parties, wedding showers, after reception transportation to your honeymoon suite. Call us with your plans, we'll work to save you money!

Call and ask about our Sunday and Winter DISCOUNTS!!! We have teamed up with Catherines Gardens, Explosive Sounds DJ's, and many other vendors to offer discount packages when you book multiple vendors. CALL FOR DETAILS.

Check us out on WeddingWire.com, TheKnot.com & Yelp.com. **We have over 800 5 Star Reviews online.** No one in Illinois even comes close to that!!!

Remember, an elegant wedding isn't expensive, it's PRICELESS!!!!

**Please note: Our specialty cars are in high demand and are booked on a "first retainer received" basis. We will reserve up to two years in advance for weddings. If you are serious about renting one of our specialty vehicles, please contact us as soon as possible to reserve for your special occasion.**

## Wedding Packages

All of our specialty vehicles require a 4-hour consecutive minimum. With that said, there is an exception to every rule. This would be mainly due to Distance, Date, and Time of Day. Call with specifics.

### "Ultimate Wedding Package"

- The newest fleet of Trolleys and Buses available in Chicago land
- Formally Attired Chauffeur
- Stocked bar with a case of beer
- Stocked with bottled water
- Stocked with regular and diet soda
- Complimentary Bottle of Champagne
- Roll Out Red Carpet service
- Outdoor champagne stand. We do a champagne toast in front of the church after the ceremony
- Crystal champagne glasses
- Red Solos cups/Paper towels and napkins for all
- Hand Painted "Just Married" signs
- Every limousine has....
- The absolute highest end interior available
- High end stereo systems
- with built in bars & trash
- LED lighting
- Upgraded AM/FM/CD players with AUX adapters.
- Each limo is slightly different, so if there is a specific need, please ask first.

# White Wedding Trolleys

28 passenger with rear conductors platform





## 34 Passenger White Wedding Trolleys



## 2019-22 Passenger Limo-Party Bus



# FREQUENTLY ASKED QUESTIONS...

## How much down do I need to make a reservation?

For Weddings, the minimum retainer is \$500 for Trolleys, and \$300 for all Limo-Party Buses.

PLEASE KEEP IN MIND THAT ANY BALANCE DUE THE DAY OF AN EVENT IS TO BE **CASH ONLY**.

## **ALL RETAINERS ARE NON-REFUNDABLE.**

Many of our reservations are made 12+ months in advance. At that point, only 2 things are required, the date and the exact vehicle that you want to rent. Any other details can come later. Please do not lose out because you are thinking about small details. It actually happens quite often.

## I have a balance due on my date. How can I pay?

For all events, we accept cash/check or charge cards with the following restrictions.... Checks, money orders and cashiers checks are accepted if received by us at least 15 days in advance of your event. ALL balances due the day of your event are to be CASH ONLY upon arrival of the vehicle. Credit cards are accepted up to 2 days in advance. Credit cards also incur a 3% STC charge AFTER the deposit. **There is no fee for retainers paid with a credit card, even if it is paid in full.**

## Can I bring my own alcohol?

Yes, of course, in any limousine, Trolley, & Limo Bus. All limousines are equipped with coolers and ice. Alcohol is NOT allowed in sedans or non-stretch vehicles. The legal definition is that there must be a divider between the chauffeur and the passengers. **NO BOTTLES OF BEER ARE ALLOWED.** All the cans you'd like are fine. **NO RED WINE** is allowed due to the staining possibilities. Remember, you are in a moving vehicle, and it is not the chauffeurs fault that he hit the brakes, and you spilled your beverage.

If we enter the Chicago city limits, **CHICAGO LAW REQUIRES A SECURITY GUARD TO BE ON BOARD IF ANY ALCOHOL IS PRESENT AT ANY TIME.** We partner with a few security companies and will arrange it for you at an additional cost.

Underage drinking cannot be tolerated. If at any point, a minor is in possession of alcohol, or appears intoxicated, the service will be terminated immediately, and parents must come and take charge of the minor. If a parent is not available, the local police will be called, and the entire group discharged from the vehicle.

If at any time anyone possesses any illegal drugs, the trip will be immediately terminated, and if there is any dispute at all, the police will be called.

### **Can we smoke in the vehicle?**

No, All of our vehicles are NON-smoking. This is also prohibited by Illinois law.

### **Can we eat in the vehicle?**

For any food that is brought into the limo, there is an automatic standard \$50 cleanup fee. You are responsible for any additional cleanup fees associated with damage or cleanup above and beyond the norm. (sweeping and vacuuming) Certain foods, such as pizza, or anything that can cause major stains, are not allowed. If you choose to bring sandwiches, etc. into the limo, it is in everyone's best interest to not bring ketchup, mustard, mayonnaise, etc. to avoid any additional cleanup fees or staining dresses. The best snacks to bring would be pretzels, power bars, trail mix, etc. No chocolate, Cheetos etc.

### **How many people can I squeeze in your limo?**

A super-stretch Lincoln limousine, the standard vehicle in the limousine industry, holds up to 8 passengers. It is also INSURED for up to 8 passengers. If a company overloads a vehicle, and has an accident, you simply will be out of luck if you need to collect damages. Also, you need to take into consideration the comfort level of yourself and the other passengers. It is also against FEDERAL LAW, and our business can be shut down completely.

Those companies that will "squeeze" more than the legally allowed amount of people into a vehicle aren't taking into consideration dress sizes, elbow room, or varying sizes of the passengers. We will NEVER overload a vehicle; we have capacity for up to 34 passengers in a single vehicle. We advertise all of our vehicles based on the DOT rating that the manufacturer follows. Think of the maximum capacity as that many airline seats. You do not want to completely max out a limousine if not necessary. After all, the point is to be comfortable.

### **Am I guaranteed the vehicle stated on my contract?**

Many companies use the "Bait & Switch" technique. They will tell you that they have any vehicle that you need, and simply send what they have. EVERY contract will state that we can "substitute" a similar vehicle the same or larger than the one you are asking for. Once a contract is confirmed, and signed by us, the vehicle stated is 100% guaranteed. WE never rent anything that we do not own, unless you are 100% aware from the very beginning that we do not own it. In the unlikely event of a mechanical issue, etc., and your specific vehicle cannot be provided, we will call immediately, explain the vehicles available for substitution, and you have the choice of accepting another vehicle, or voiding the contract and receiving a full refund of your deposit. I can point to many web sites that show pictures of MY Trolleys, but you will have something completely different show up.

### **What is your cancellation policy?**

All cancellations MUST BE IN WRITING, either by email, fax or registered letter. The email address is [LimoDan57@gmail.com](mailto:LimoDan57@gmail.com). **All retainers are NON-refundable.** Wedding and Prom cancellations must be submitted in writing by certified mail ninety (90) days prior to the date of service, or the full balance on the contract is due.

### **Can I change/downsize/upsized the vehicle on my contract?**

Yes, when a different limousine is still available, but your original deposit will be **forfeited**, and a new deposit will be required. Think about how many other customers that I have declined because the vehicle that they wanted.....you already had reserved.

### **Is there a charge for waiting time?**

For point to point services, we always allow up to a 10 minute grace period to load luggage, or to gather your group together. After 10 minutes, you are billed in half hour increments for waiting time, starting at the original pickup time. For hourly service such as weddings, we bill in ½ hour increments. At 10 minutes past the scheduled end time, you are billed for the next 30 minute increment.

### **Do additional stops cost extra?**

On hourly packages, such as weddings, there are no additional charges for extra stops. This includes taking Home to church, to pictures, stopping at home, to the reception, etc. This does NOT apply if you want to use the vehicle as a shuttle service or to tour around with no specific destinations in mind. We do not “Cruise” aimlessly in any of the vehicles. “Picture Packages” where we pick up after the ceremony to drive around only for pictures will incur extra fuel/location charges. On airport transfers, and point-to-point transfers, additional stops are extra. The rates will be determined by the distance between, or the amount of extra time they consume. Call for specifics.

### **What if we decide we want the car for a longer period of time?**

As long as the vehicle isn't scheduled to be somewhere else, we will gladly extend the length of your event. This is completely dependent upon scheduling. The best rule is to schedule for as long as you feel you may need the vehicle, but there is no refund for unused time, so being punctual counts.

### **What if someone throws up or damages the interior/exterior of the vehicle?**

The passenger making the reservation is responsible for the **entire group**. Any damages are the responsibility of the individual renting the limousine. So are any legal fees and court costs associated with collections. Cleanups involving professional carpet shampooing, such as vomit, **START** at \$250.00. Rips and tears **START** at \$200.00. The customer is also responsible for lost time that we can not use the vehicle due to damages. The final total will be assessed after billing is received, and lost time is figured.

### **Abusive Customers**

Abusive customers will not be tolerated. Our goal is to provide you with safe, dependable transportation. Any abuse, foul language, etc. towards the chauffeur or abuse of the vehicle will not be tolerated, and the service will be terminated immediately. There will be no refunds for unused time.

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[limodan57@gmail.com](mailto:limodan57@gmail.com)

Chicago 773-586-7513

Oak Forest (708) 535-7400

Fax 708-586-5545

## WEDDING CONTRACT

Page 1 of 2

Bride: Name \_\_\_\_\_ Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Groom: Name \_\_\_\_\_ Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Wedding Coordinator info? \_\_\_\_\_

How did you find us?? \_\_\_\_\_ Type of Limousine \_\_\_\_\_

Wedding Info:

Wedding Date \_\_\_\_\_ Day of week \_\_\_\_\_ Pick up/Start Time \_\_\_\_\_

Pick-up location \_\_\_\_\_ Address \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_ Phone Number \_\_\_\_\_

Events BEFORE Church? \_\_\_\_\_

Church \_\_\_\_\_ Arrival Time at Church \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Start Time for Ceremony \_\_\_\_\_ Departure Time From Church \_\_\_\_\_

Events AFTER Church \_\_\_\_\_

Reception Hall \_\_\_\_\_ Arrival Time at Reception Hall \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ ZIP \_\_\_\_\_

Do you need an after reception pick-up?? YES NO If so, what time? \_\_\_\_\_

Where will we take you? \_\_\_\_\_

Special Needs or Requests (if any): \_\_\_\_\_

\_\_\_\_\_



# Terms of Service

Page 2 of 2

**Be sure to read this section carefully**

**All retainers are non-refundable.** There are no refunds for unused time.

Any balances due the day of must be paid in CASH ONLY UPON ARRIVAL of the limousine, Checks are accepted up to 15 days in advance of the event. Credit Cards are accepted up to 2 days in advance with a 3% fee. We waive the fee for initial deposits.

The client assumes FULL financial responsibility for any damage to the limousine, as well as legal and collection fees, caused during the duration of the rental by themselves, or any members of their party, and also their guests.

Drugs and weapons are prohibited by law, and will result in IMMEDIATE termination of services, without any refund.

**Concealed Weapons are NOT allowed if alcohol is present, or if you are going anywhere where alcohol is served, if your service is in Chicago.** No alcohol will be consumed by

under-age passengers. The driver reserves the right to terminate all services, without refund, if any passengers in the party violate any of these conditions, or any other laws. The driver reserves the right to terminate all services, without refund, if any passenger is abusive toward the driver, or the vehicle. All our limousines are NON-smoking. Absolute Dream Limousines, Inc, its employees, independent contractors and sub-contractors are not responsible for any articles left in the vehicle, at ANY time.

We feature specialty and antique limousines. In the rare event that we are unable to provide service due to weather, mechanical breakdown, driver actions or any conditions beyond our control, including traffic and weather, we reserve the right to either substitute an appropriate sized vehicle, or to refund the clients deposit. If a mechanical breakdown should occur during an event, we will refund the client for all unused time. Client will have no further recourse once the refund is offered as compensation. The client also agrees not to hold Absolute Dream Limousines, its employees, independent contractors or sub-contractors liable for any incidental or consequential damages.

ALL cancellations must be sent by email to LimoDan57@Gmail.com, or certified mail, and at least 30 days prior to the event. Full payment is due for ALL cancellations with less than 30 days notice. Client also agrees to pay any charges associated with collections, including legal fees and court costs.

**I have read pages 5, 6 & 7 of the Wedding Information Packet, which explains all the policies for limousine rental.**

Responsible Party Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Responsible Party Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Limousine Cost	_____
20% Gratuity	_____
Tolls/Fuel/Tax	_____
Location Charges	_____
Security (Chicago)	_____
Sub-Total	_____
<b>Retainer</b>	_____
Balance Due	_____
<b>Any balance due the day of is to be CASH ONLY.</b> Credit cards are accepted up to 2 days in advance, and checks 14 days in advance.	

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**CREDIT CARD AUTHORIZATION FORM**

Credit cards are accepted for deposits, and for balances due, up to 48 hours in advance of your event.

Cardholders Name: \_\_\_\_\_

Amount to Charge Credit Card \_\_\_\_\_

Credit Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_ CVV2 (Security Code, see below) \_\_\_\_\_

Billing Address For Credit Card \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

I authorize Absolute Dream Limousines, Inc. to charge the amount listed below to my credit card, in accordance with my cardholder agreement. I also authorize Absolute Dream Limousines, Inc. to charge my credit card for the balance due (minus gratuity) in the event of a cancellation with less than 30 days notice. I also authorize Absolute Dream Limousines to charge my card for any damages caused by any member of my party. I have read pages 5, 6 & 7 of the Wedding Information Packet, which explains all the terms and policies for limousine rental.

Cardholders Signature \_\_\_\_\_

CVV2, or security code is a 3 digit number on the back of a Visa, Master Card, or Discover. IT is the last 3 digits in the signature box. It is the 4 digit code on the FRONT of an American Express card.

[www.AbsoluteDreamLimos.com](http://www.AbsoluteDreamLimos.com)

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